



Job description

Role title	MRI/CT/X-ray/US Modality Leader
Grade	Modality Leader
Reporting to	Service Manager
Role duration	Permanent

Purpose of the role

Responsibilities

- Point of contact for all aspects of our business relating to Modality

Key accountabilities

- FSE job description specification applies.
- Focal point for regional technical expertise coordination and multifunctional coordination of hard down events.
- Reach out to the FSE staff and offer assistance in the case of: - documentation and procedures knowledge, - risk assessment, - parts ID function – confirmation for parts identification.
- Coordination function: - work /scheduling coordination support (PM's, work scheduling optimization), - systems installation coordination support, - technical training planning support.
- Propose projects/programs to drive quality & productivity for the Modality in the region.
- Assisting the Service Manager/ HR in interviewing new candidates for FSE roles.
- Co-ordinate on-the-job training for junior engineers and support them in their professional growth-process.
- Focal point in case of escalation process: - analysis of high priority service events (difficult cases) with immediate reporting to management, - DOA, bad spare part documentation, - suggestions for special equipment and tools requirements.
- Execute other tasks assigned by the management in related to this position.

Quality Ref:

Owner: Technical Service Director

Date: 30/06/17



Skills	Essential	Desirable
Good analytical skills	✓	
People management skills	✓	
Good organisational skills	✓	
Attention to detail	✓	

Experience	Essential	Desirable
5-10 years experience as an FSE	✓	

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